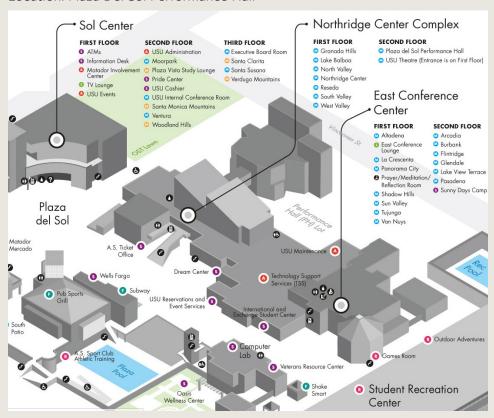
# 2019-2020 PROVOST'S STUDENT SUCCESS SERIES

NOV. 18, 2019

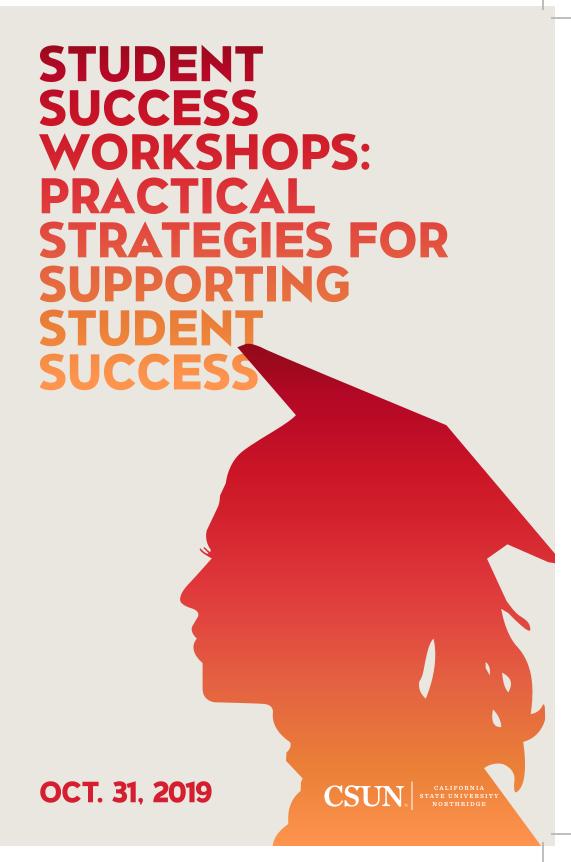
Dr. Allison Calhoun-Brown, Vice President for Student Engagement and Programs, Georgia State University

"From Collaboration to Application: Implementation Strategies in Support of Student Success"

2:00 - 4:00 pm; Reception: 4:00 - 5:00 pm Location: Plaza Del Sol Performance Hall



For questions or additional information, please contact the Office of Student Success at 818-677-3200 or student-success@csun.edu.



#### **AGENDA**

2:00 Introductory Remarks

Provost Mary Beth Walker

Workshop Session 1 2:35

Workshop Session 2

Closing Comments

Provost Mary Beth Walker

Reception and Resource Fair

## **WORKSHOPS**

(Map on back) Communicating How and what we say to our students by using inclusive language in conversations. with Inclusive emails, and when providing positive and constructive feedback influences students in Language and a profound ways. While we do not intend to embarrass, discourage or belittle students, Growth sometimes we do so, without understanding the consequences. Let us learn, reflect Mindset and share ways to enhance our communication with students so they feel supported, included, and academically motivated. Presenters: Mark Stevens, Freddie Sanchez ECC 2<sup>nd</sup> floor Pasadena Diversity and inclusion resources and strategies to improve the student experience. Diversity and Inclusion to Presenters: Natalie Mason-Kinsey, Barrett Morris Support Student Success Help Seeking: This workshop will cover both sides of the coin—how to ask for help, how to offer Support 101 help, and how to recognize the signs that someone needs help. We'll also discuss stigma, cultural influences, and the myths people have about emotional support and mental health. Finally, we'll discuss caring and tactful ways to encourage someone to seek help. Presenters: Judy Schmidt-Levy, Angel Legaspi ECC 2<sup>nd</sup> floor Burbank Matador Advising Information session on the new freshman advising hub and highlights from the Hub (aka The Hub) first semester. Presenter: Elizabeth Adams NCC Granada Hills Positive and Providing positive and supportive communication from a customer service perspective isn't just about a business transaction or a written notification, it's also about creating Supportive Communication for a sense of belonging. Sense of belonging leads to overall academic success. This Student Success session will talk about positive and supportive communication from a very broad perspective that any member of the CSUN community can apply to their work. We will talk about ways that all of us can make small changes in our communication that could have a broad, positive impact. Presenters: Matt Soto, Jessica Fred **Northridge Center Student Success** Join us for an inquiry-based exploration of the institutional data tools available to Data Workshop CSUN faculty, staff, and students. Presenters: Janet Oh, Grishma Bhavsar, Whitney Scott **USU Computer Training Lab Supporting Success** This interactive workshop will cover the roles and responsibilities for various for Students people on campus in ensuring that programs are accessible. This includes basic with Disabilities principles of accessible design for instructional materials and academic (accessibility experiences, including video captioning and using Ally in Canvas, as well as strategies that information about faculty and departmental roles in ensuring that support everyone) individualized accommodations are provided to students. Presenter: Jodi Johnson

### **ACKNOWLEDGMENTS**

We'd like to thank all of our campus partners who contributed their time, energy, and/or resources to today's event:

Associated Students

Disability Resources and Educational Services

Equity and Diversity

Faculty Development

Human Resources

IT/Multimedia Technology, Faculty Technology Center

Institutional Research

IntersectLA

Marketing and Communications

National Center On Deafness

Office of the Chief Diversity Officer

Office of Student Involvement and Development

Orange Grove Bistro

**Quick Copies** 

Student Housing and Conference Services

Undergraduate Studies

University Counseling Services

**USU Room Reservations** 

#### **Provost's Student Success Series Planning Committee:**

Joseph Antunez, Office of Student Success

Patrick Bailey, Associated Students

Matthew Cahn, Provost's Office

Gabrielle Danis, Office of Student Involvement and Development

Ryan Feyk-Miney, Office of Institutional Research

Serinah Gabrelian, Academic Resources and Planning

Melissa Giles, Student Housing

Cynthia Greco, Office of Student Success

Ani Harutyunyan, CSBS SSC/EOP Satellite

Julia Heinen, Office of Student Success

Kim Henige, Office of Student Success

Kingson Leung, University Student Union

Lonni Lyons, Student

Natalie Mason-Kinsey, Chief Diversity Officer

Roselva Merida, Student

ECC 1st floor Panorama City

Mary-Pat Stein, Faculty Senate

Shelly Thompson, Undergraduate Studies

